

February 25, 2022

**VIA ELECTRONIC FILING**

The Honorable Jocelyn Boyd  
Chief Clerk/Administrator  
**Public Service Commission of South Carolina**  
101 Executive Center Drive  
Columbia, South Carolina 29211

RE: Public Service Commission review of South Carolina Code of  
Regulations 103-300, *et seq.*, and 103-400, *et seq.*  
Docket No. 2020-247-A

Dear Ms. Boyd:

Dominion Energy South Carolina, Inc. (“DESC” or “Company”) appreciates the opportunity to provide comments on the Commission’s template for Notice of Filings and Public Hearings. At the outset, the Company commends the Commission’s efforts to ensure that utility customers are adequately informed about matters pending before the Commission. In addition to the comments below, please accept this letter as confirmation that counsel for DESC will appear and participate at the workshop scheduled for March 2, 2022.

By letter dated May 18, 2021, the Company filed comments regarding the substance of the Commission’s notices and informed the Commission of the expense associated with providing its notices to customers under certain time constraints and through certain communication channels. As stated in the Company’s May 18, 2021 letter, it is much more cost effective to provide customers with a notice by bill insert, whether electronically or as printed material in the billing envelope. As such, a bill insert is the preferred method of delivery. A bill insert typically consists of one page with printed material on the front and back. As the Commission considers its template, the Company recommends that the bill insert continue to consist of one page in length for readability. Additionally, if the Company is required to print the notice on more than one page, then it will experience an increase in printing costs at customers’ expense. Moreover, please be advised that the vendors who print DESC’s bill inserts are experiencing issues with procuring paper stock which has led to a

significant increase in the cost of paper. Indeed, for its March bill inserts, the price for paper has nearly doubled in cost.

Thank you for the opportunity to provide you with the Company's written comments. We look forward to meeting with you on March 2, 2022, to discuss this matter further.

If you have any questions or concerns, please do not hesitate to contact us.

Very truly yours,

A handwritten signature in blue ink, appearing to read "K. Chad Burgess", is shown within a rectangular box.

K. Chad Burgess

KCB/tmh

cc: All parties of record  
(via electronic mail)